



南航 e 行，让出行简单易行

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南方航空应用

南航e行助您极速退票改签

China Southern Airlines Company Limited

"旅游"类第 30 名

★★★★☆ 4.7, 4.4K 个评分

免费

“南航 e 行”是天合联盟成员中国南方航空股份有限公司开发的一款旅客出行 APP，旨在打造全流程一站式移动应用平台。用户可以通过南航移动客户端或关注南航官方微信公众号，在手机上轻松办理出行全流程的航空服务或便捷购买旅行产品。

其主要功能从出行规划覆盖至飞行结束，具体如下：

出行前：提供机票预订、旅游度假、提前选座、餐食预订等服务，手机一键预订，行程安排无忧；

飞行前：提供航班动态查询、办登机牌、机场接送等服务，轻松抵达机场，乘机办理无忧；

在机场：可使用航班退改、手机登机、行李购买、付费休息室等服务，避开拥挤人群，机场服务无忧；

飞行中：提供机上娱乐、机上购物、机上 Wi-Fi、机上升舱等特色服务，机上随心享用，飞行体验无忧；

到达后：可预约接机服务、查询当地玩乐信息、游玩攻略等，购买城市通票，当地玩乐无忧；

出行后：可累积里程、在线下载报销凭证、航延证明等，后续服务无忧。

“南航 e 行”集旅行预订、出行服务、出行帮助于一体，满足用户出行全流程需求，贴心好用！

服务说明

南航 APP 提供机票预订、手机值机、退改/升舱、客票验真、航班动态、旅游度假、景点门票、酒店预订、接送自驾、额外行李购买等一站式空中服务。支持支付宝、微信、Apple pay、信用卡等支付方式、方便快捷、安全易操作，让出行旅客随时随地享受南方航空优质服务。

购票更低价、预订更方便，南航 APP 专享，开启旅客出行的掌上时代！

超赞活动

【会员日活动】每月 28 号，会员购票专属超低折扣，来场旅行，就这么任性！

【天天有奖活动】每日登录 APP，参与幸运抽奖，机票优惠大礼包等你哦！

特色服务

【价格保障】机票买贵了，票价全额赔付

【人文关怀】支持无成人陪伴儿童，小动物运输等特殊服务提前申请

【提前选座】提前选择心仪座位，飞行也是轻松畅快的旅途

【餐食预订】机上餐食提前预订，也可预订特殊餐食，享受饕餮盛宴

【额外行李额购买】提供逾重行李提前购买服务，省钱又快捷

【中转住宿服务】为符合条件的旅客提供免费预订酒店服务

【机上 Wi-Fi】机上办公 - 社交聊天，享受万米高空刷爆朋友圈

【旅游度假】境内外超低折扣机票 + 酒店套餐，自由行，接送/自驾、签证一键购，轻松出门、快乐旅行

【行李查询】目前已开通台北、洛杉矶、上海、三亚、西安等 50 多个国内外站点，随时查看您的行李动态

【机场室内导航】提供机场室内指引地图，出发、中转、到达一目了然

【机票退改/升舱】在线进行自愿变更行程、退票，办理升舱手续

"China Southern Airlines E-travel" is an APP for passenger trips developed by China Southern Airlines, a member of the SkyTeam Alliance, and its aim is to construct a full-process one-stop mobile application platform. Users can easily purchase full-process air services or travel products on mobile phone via the mobile app of China Southern Airlines or by following its WeChat official account.



Its main function covers from trip planning to flight conclusion as follows:

Before trip: supplying such services as flight reservation, tourism, seat picking and food reservation, booking with one click on mobile phone and worry-free scheduling;

Before flight: providing services including dynamic flight query, boarding pass and airport pickup, arriving at the airport easily and worry-free boarding;

At airport: available services like flight ticket return or changing, boarding with mobile phone, baggage allowance purchase and paid lounge, evading from crowded people and worry-free airport services;

In flight: offering special services covering entertainment, shopping, Wi-Fi and upgrade on board, enjoying yourself on board and worry-free flight experience;

After arrival: booking airport pickup service, inquiring local entertainment information and travel strategies, purchasing the through ticket of the city and worry-free travel in the city;

After trip: accumulating mileage, downloading reimbursement voucher and flight delay certificate and so on online and worry-free subsequent services.

"China Southern Airlines E-travel" integrates travelling reservation, trip services and trip assistance to meet user

demand for the full trip process. It is convenient and easy to use!

Service Description

The APP of China Southern Airlines supplies one-stop flight services including flight ticket booking, check-in with mobile phone, ticket return and change/upgrade, ticket verification, flight status, tourism, tourist attraction tickets, hotel reservation, pickup and self-driving and additional baggage allowance purchase. It supports such payment patterns as Alipay, WeChat, Apple pay and credit card, for which operations become convenient, efficient, safe and easy and passengers can enjoy excellent services of China Southern Airlines at any time and any place.

The APP provides tickets of lower prices and reservation of higher convenience. The APP of China Southern Airlines starts a handheld era for passenger trips.

Marvelous Activities

[Activities on Member's Day] On the 28th of each month, members purchasing tickets enjoy ultralow discounts exclusively. Be free to have a trip!

[Award Everyday] Log in the APP every day to take part in lucky draw to win flight ticket discounts!

Special services

[Rate Assurance] If you spend more money on flight tickets, ticket rates will be repaid fully

[Humane Care] Children are allowed to take flight without companion of adults, and prior application should be made for special services like transport of small animals

[Seat Picking] Favorite seats can be picked in advance, for which flight also becomes a relaxed and happy journey

[Food reservation] Food on board can be reserved ahead of time, and special food can also be booked to enjoy delicious feast

[Purchase of Additional Baggage Allowance] Services for overweight baggage that can be purchased in advance are supplied, which are economical and efficient

[Accommodation Service for Transfer] Free hotel

reservation services are provided for qualified passengers

[Onboard Wi-Fi] Onboard business handling-chat for social contact makes moments scanning at a high altitude for ten thousand meters possible

[Tourism] Ultralow discount tickets and hotel combo at home and abroad, independent travel, pickup/self-driving and one-click visa purchase lead to relaxed trips and happy journey

[Baggage Inquiry] Now more than 50 stations at home and abroad, for example, Taipei, Los Angeles, Shanghai, Sanya and Xi'an, have been put into use, by which you can check the status of your baggage at any time

[Indoor Airport Navigation] Indoor airport guiding maps are provided to make departure, transfer and arrival visible

[Ticket Return and Change /Upgrade] Passengers can voluntarily change their journey, return their tickets and upgrade their seats online.



非斯的手工艺者 图 / 行者老湖